

## **QUALITY AND ENVIRONMENTAL POLICY**

### **FOR INTEGRAL INSTALLATION AND MAINTENANCE SERVICES IN BUILDINGS.**

HOGRUP provides integral installation and maintenance services in buildings and has its headquarters in the Son Oms Industrial Park in Palma de Mallorca. HOGRUP has a well-trained team with extensive national and international experience in the industry.

In this policy HOGRUP Management demonstrates its commitment to quality and respect for the environment. Thus they undertake to:

- Continuously review and update this policy, which will be the reference framework for establishing HOGRUP's objectives for its quality and environmental management system.
- Meet all the requirements of the management system, clients and stakeholders.
- Allocate the necessary resources, whenever possible, to continuously improve the management system, making it more effective every day.
- Constantly ensure full customer satisfaction, providing the highest quality services, while striving not to harm the environment.
- Furnish environmental information to all stakeholders and provide adequate training to workers.
- Apply the measures available to us to ensure that we protect the environment, prevent any pollution that the activity may cause — as well as other specific commitments relevant to HOGRUP's context — and ensure that we have the means to act in case of an environmental emergency.
- Make all companies to whom we subcontract participants in the Management System and thus ensure proper environmental and quality performance.
- Guarantee compliance with the legal requirements that are applicable to the activity carried out, as well as other requirements that are established.
- Disseminate this quality and environmental policy among employees, collaborators, customers and other stakeholders, as well as ensure that it is understood and applied within the organisation.

By applying this management policy, HOGRUP aims to ensure customer satisfaction and provide quality service, while guaranteeing that the environmental impact arising from its activity is minimised.

In Palma de Mallorca on 1 October 2019